### New Logo Growth in One-Click:

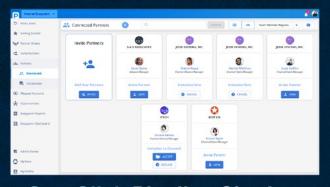
Partnership Revenue Growth Has Never Been This Easy



**One-Click QBRs** 



**One-Click Account Mapping** 



**One-Click Pipeline Sharing** 



One-Click Performance
Dashboard



**Gary Morris CEO** 





Cassandra Gholston CEO





# The secret to faster new logo growth is automation

### **Automate Planning**

Instantly align on strategic plans with each partner

### **Automate Reporting**

Instantly track progress with data pulled automatically in from your CRM and PRM

### **Automate QBRs**

Instantly generate QBRs with rich data that enable high-impact quarterly meetings

### **Automate Sourcing**

Identify 10x new logo accounts to target with automated full CRM mapping

### **Automate Connections**

Instantly connect sellers on their mutual accounts for co-sell collaboration

### **Automate Visibility**

Instantly share pipeline for realtime visibility to new logo pipeline









### Partner teams today lack the tools and data to source and accelerate new logo growth

### **Disconnected**

systems for partner sales data

### **Manual Process**

for strategic planning and QBRs

### Manual Account Mapping to identify new logo accounts

# Empty Templates

# Missing Data

### **One-off Intros**

between sales reps and weekly pipeline spreadsheets



### One click automation is now possible and can accelerate new logo growth



## Accelerate new logo growth with the right data, tools, and connections – in one click



**RIGHT DATA:** Identify ALL potential new logo accounts with each partner



**RIGHT PLANS:** Jumpstart strategic planning with pre-populated strategies, action plans, and tactics



**RIGHT CONNECTIONS:** Instantly connect your sales reps with partner sellers on their mutual accounts so they can collaborate and co-sell



**RIGHT REPORTS:** Instantly generate data-rich QBRs that let both sides see where they can act to accelerate new logo and partner growth opportunities



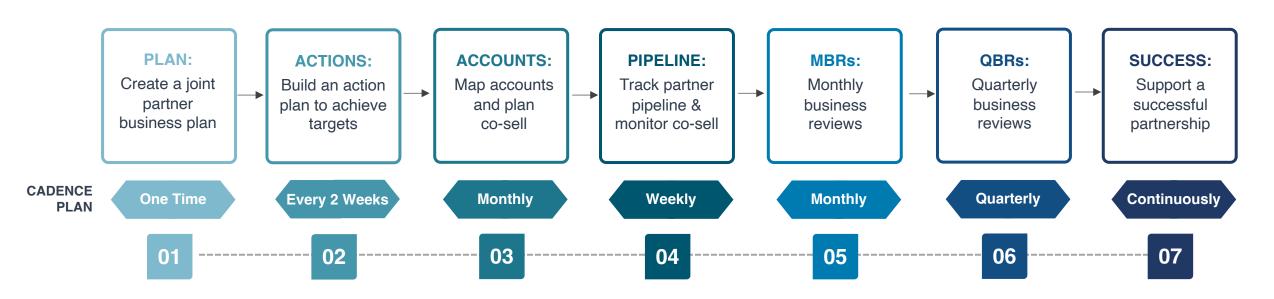


### First poll question: New logo growth

### What percentage of your FY23 revenue needs to come from new logo growth? (Select one response)

- 0%
- □ 1 − 5%
- □ 6 − 10%
- □ 11 − 20%
- □ 21 − 30%
- **□** 31%+

### End-to-end process for new logo sourcing and deal acceleration



#### Plan:

Channel Mgr. creates first draft plan

### Accept:

Partner reviews and accepts plan (DocuSign)

#### Approve:

Channel Directors review and approve plans (DocuSign)

#### **Business Action Plan:**

Goals & Tactics to achieve plan targets Enablement Action

#### Plan:

Actions to make a stronger partner Marketing Action

#### Plan:

Tactics to generate demand and build brand

#### **Map Accounts**

Identify mutual customers and prospects with each partner

### **Identify New Logos**

with each partner with each partner

#### **Auto-Connect Reps**

On shared accounts so they can plan co-sell strategies

#### **Track Partner Pipeline**

On target accounts to ensure everything is property registered

### Encourage co-sell activities

To accelerate partner deals

### Improve Forecasts

with higher accuracy based on partner opportunity changes

### Outline of the Monthly Review:

- Program Performance Dashboard
- Task reviews
- Action plan reviews
- Account mapping reviews
- Pipeline mapping reviews

#### Detailed Business Performance Reviews:

- Metrics performance-to-plan
- Capabilities Scorecard
- Business Action Plan
- Summary Task Manager

#### Detailed Business Performance Reviews:

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### Second poll question: Top business goals for FY23

### Top joint partner business plan goals:

Which of the following joint business plan goals are your top priorities for FY23? (Select all that apply)

- New logo acquisition
- Grow core revenues
- Vertical focused campaign
- Alliance play
- Expand installed base
- ☐ Grow services
- Improve renewals
- Joint solution development
- Grow partner enablement
- Increase partner certifications
- Develop partner assets and capabilities
- Other





One Time

### Template-driven planning doesn't work

### **Old & Disconnected**

Template-Driven Business Plans Don't Work (Not Guided / Too Hard)



### **Guided Systems Generate High Adoption Rates**

Guided Tools, w/ Sample Values, & One-Click QBRs Gain High Partner & Channel Manager Adoption

Characteristics of Successful JBPs	High Value JBP Adoption Characteristics
<ul><li>Guided</li></ul>	Preset Program Metrics
<ul><li>Sample Values</li></ul>	Preset Partner Life-Stage Scorecard
<ul><li>No "templates" or blank fields</li></ul>	Metrics
<ul> <li>Recommended goals, strategies and tactics</li> </ul>	Preset Recommended Objectives,
<ul><li>Auto populated</li></ul>	Activities, & Tactics
<ul><li>Suggested actions</li></ul>	Automated Account Mapping &
<ul> <li>One-click comprehensive plan exports</li> </ul>	Opportunity Sharing
<ul> <li>Individual module exports</li> </ul>	Pre-populated profiles, partner contacts, & Channel Team Contacts







### Build partner commitments, plans and metrics to achieve new logo growth

### What:

Set key targets for partnership performance

- Revenue Performance-to-Plan
- Pipeline Performance-to-Plan (By Create & Close date)
- Partner-led / company-led closed revenue
- Partner-led / company-led pipeline generation
- Partner-led / company-led selling
- New Logos
- Win Rate
- Cycle Time
- Certifications
- Specializations

### How:

Select from recommended business objectives, activities, and tactics

Recommended Business Goals	Recommended Activity	Recommended Supporting Tactics
	CAM / Partner Sales alignment	Identify new logo accounts
	Account map against full CRM database	Review joint messaging
Net New Logo	Develop New Whitespace Opportunities	Connect sellers on shared accounts
Acquisition	Target top 50 new-to-both accounts	Telemarketing event
	Leverage ISR teams to develop opportunities	Partner intro call day
	New-to-both partner and brand	LinkedIn opportunity strategy





### Third poll question: Managing the impossible

### **Partnership Joint Task Management:**

What would help manage the wide range of tasks associated with driving partnership new logo growth? (Select all that apply)

- Sales Enablement: Track all sales enablement task completion
- Marketing Enablement: Track all marketing enablement task completion
- Automated Account Mapping: Enable efficient & effective partner / brand account mapping
- Collaborative Selling: Enable collaborative partner / brand account selling
- ☐ Task Consolidation: Consolidate all partnership-related tasks in one place
- Task Status Tracking: Track progress and completion in one place
- ☐ Task Notifications: Send notification and reminders of partnership task progress
- ☐ Task MBRs/QBR: Provide an instant / one-click task status view for all tasks





O2 Build an action plan to achieve targets

**Every 2 Weeks** 

### Define supporting activities and tactics to achieve new logo growth

### **Consolidate Partner Action Plan Tasks**

### Partner Business Plans



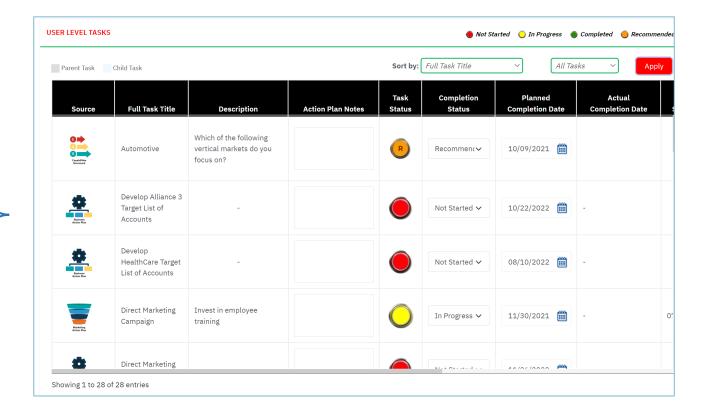
### Partner Capabilities Scorecard Plans



### Partner Marketing/MDF Plans



### See all JBP Tasks Consolidated in One QBR View





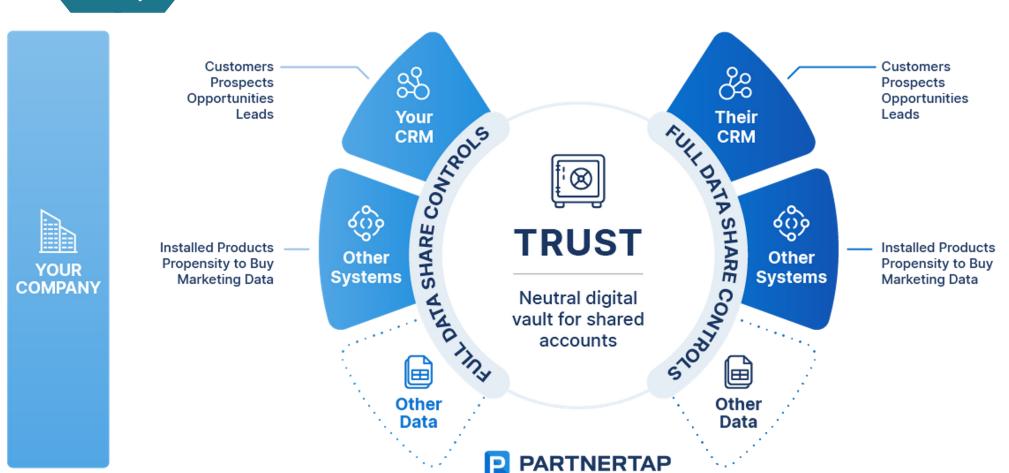


### **ACCOUNTS:**

Map accounts and plan co-sell

Monthly

### Automate account mapping with your trusted partners













### Fourth poll question: Account mapping

### How are you doing account mapping today?

(Select all that apply)

- Manually with a few partners only
- Only map our top few hundred accounts
- Only map our top 1,000 accounts
- Only map our top 10,000 accounts
- ☐ Use an automated account mapping system
- Pay a 3<sup>rd</sup> party service to map our partner accounts
- Not at all

03

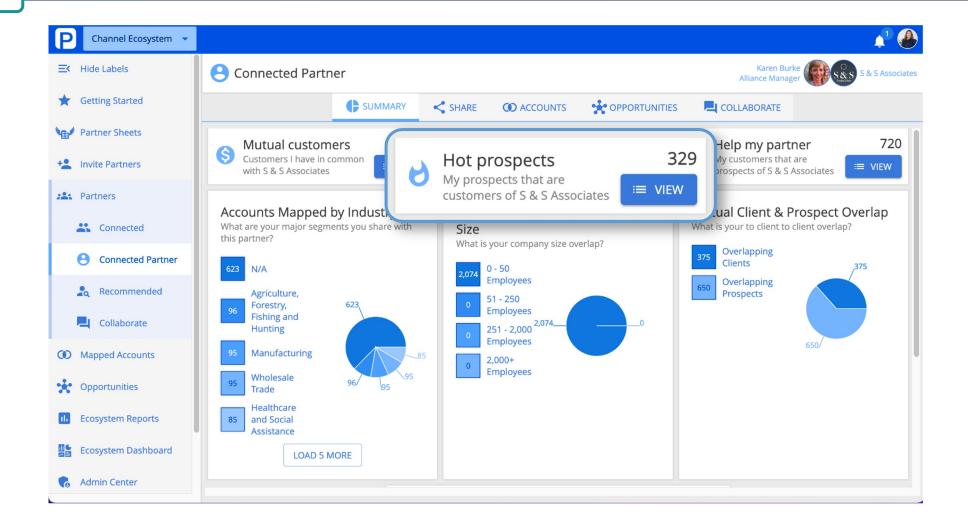


#### **ACCOUNTS:**

Map accounts and plan co-sell

Monthly

### Identify new logo and expansion deals with each partner





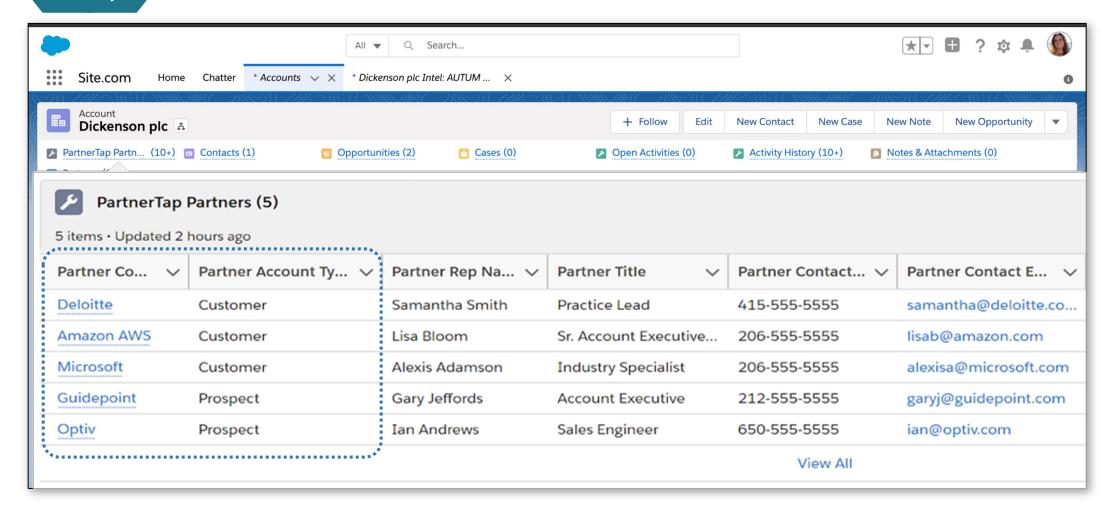
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#### **ACCOUNTS:**

Map accounts and plan co-sell

### Auto-connect sales reps with partners on shared accounts so they can co-sell

Monthly







### Fifth poll question: Partner collaboration

### How often do you collaborate around data with partners?

(Select all that apply)

### **Account mapping**

- Weekly account mapping
- Monthly account mapping
- Quarterly account mapping
- Annual account mapping
- We don't account map with partners

### Pipeline sharing and tracking

- Weekly pipeline sharing
- Monthly pipeline sharing
- Quarterly pipeline sharing
- We don't do pipeline sharing with partners



04



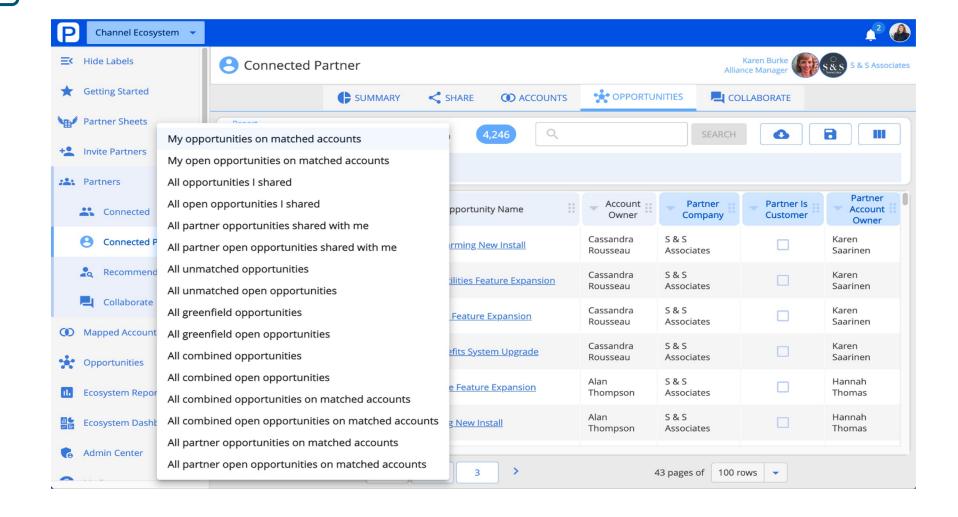
#### **PIPELINE:**

Track partner pipeline & monitor co-sell

Weekly

Get real-time visibility to your partners' new logo deals as they progress

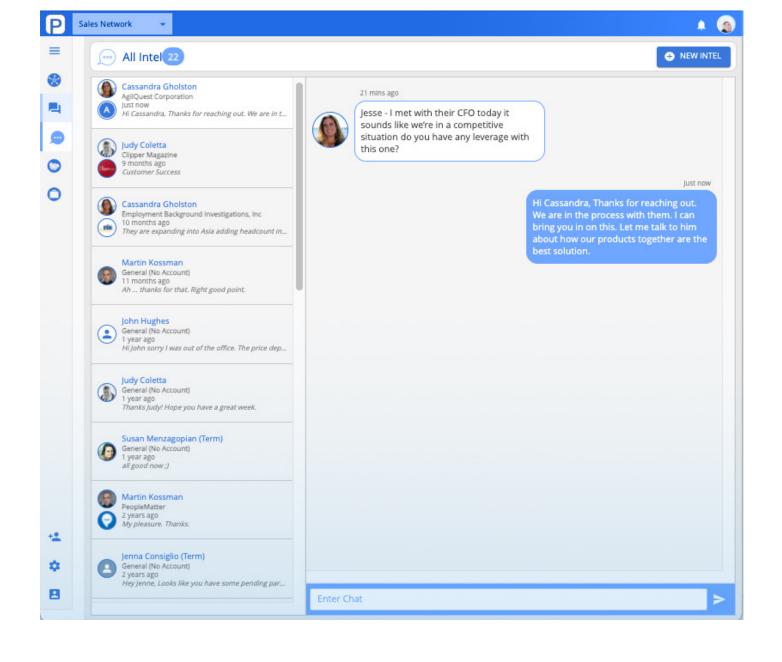
### **Automate pipeline sharing**





# PIPELINE: Track partner pipeline & monitor co-sell Weekly

# Encourage co-sell activities that accelerate new logo deals









05

#### **MBRs**:

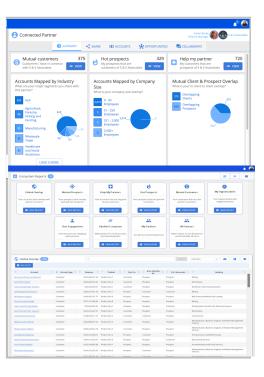
Track partner pipeline & monitor co-sell

**Monthly** 

### Review new logo goals & progress during MBRs with one-click MBRs









**Customized MBR Cover Page for Partnership** 

Partnership Performance Dashboard

New Logo Targets & Shared Pipeline

Partnership Consolidated Task Manager

### P PARTNERTAP

# QBRs: Quarterly business reviews Quarterly

Comprehensive
JBP QBR with
all planning &
performance
tracking elements
in one click

### All elements of a JBP updated in one-click:

- 1) Program performance
- 2) Capabilities scorecard performance
- 3) Task status summary
- 4) Business action plan status

- 5) Account mapping and pipeline co-sell
- 6) Marketing plans
- 7) Team review









MBR / QBR HOME PAGE AND INTRODUCTION



BUSINESS GOALS, STRATEGY, AND TACTIC PLANS

PARTNER
PERFORMANCE
DASHBOARD



ACCOUNT MAPPING, PIPELINE SHARING & CO-SELL

CAPABILITIES SCORECARD AND ACTION PLAN



MARKETING ACTION PLAN & NOTIFICATIONS

CONSOLIDATED TASK MANAGER

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CHANNEL TEAM & PARTNER ACCOUNT SUMMARY







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#### SUCCESS:

Support a successful partnership

Continuously

### Best practices for sustainable new logo growth and partnership success

### A) Clear Targets

Hyper-targeted lists of new logo accounts with full CRM database mapping in one click

### **B) Clear Goals**

Agreed upon business goals & measurements with each partner

### **C)** Detailed Plans

Detailed plans that coordinate the actions to achieve goals

### **D) Sales Connections**

Make sure your sellers know exactly who to engage on each new logo account with each partner

### E) CM Support

Regularly review the progress of new logo growth with each partner with one-click QBRs and MBRs

### **F) Partner Credit**

Track and measure new logo pipeline, wins, and revenue with each partner

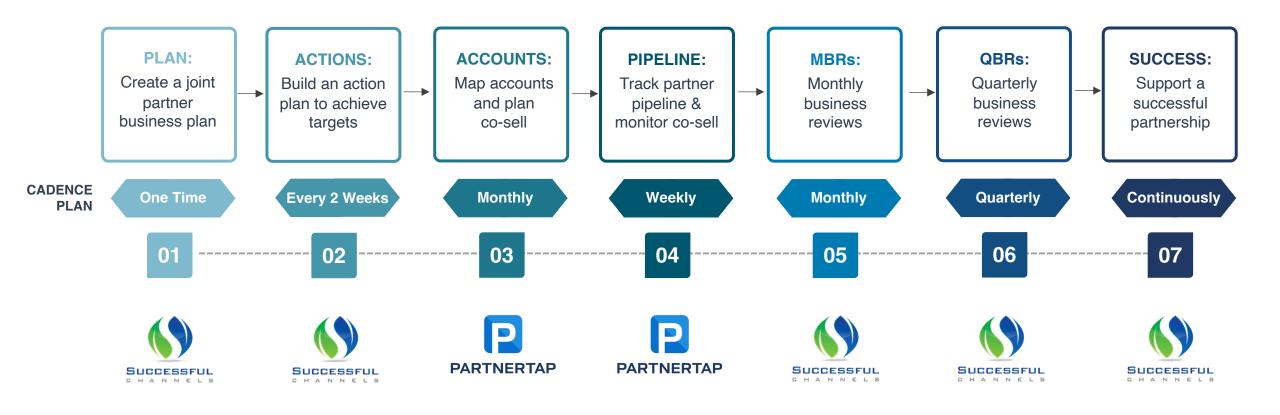
### Feed all new logo opps into your systems for:

- Deal registration
- Process compliance
- Partner influence
- Partner visibility





### We're here to help you automate your new logo sourcing and growth



## New Logo Growth in One-Click Q&A discussion



